

**PATENT**

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

**In Re Application of  
Chris A. WOLFE et al.** ) For: **SYSTEM FOR PROVIDING  
ONLINE SERVICE REPORTS**  
Serial No. 10/010,587 )  
Filed: November 13, 2001 ) Examiner: **Barbara N. Burgess**  
Confirmation No. 4346 ) Group No. **2457**

## **AMENDMENT**

**MAIL STOP RCE**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

In response to the Final Office Action dated November 26, 2008, please amend the above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims beginning on page 2 of this paper.

**Remarks/Arguments** begin on page 9 of this paper.

**CERTIFICATE OF MAILING/TRANSMISSION (37 CFR 1.8(a))**

I hereby certify that this correspondence is, on the date shown below, being:

## MAILING

deposited with the United States Postal Service with sufficient postage as first class mail, in an envelope addressed to: Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

Depositor's Name: \_\_\_\_\_  
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Date: February 24, 2009

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transmitted by electronic filing to the Patent and Trademark Office.

Depositor's Name: Marian L. Christopher

*(type or print name)*

Signature: